

**Illinois Company Bulletin 2017-03,  
Counties of Cook, Kane, Lake and McHenry**

As a result of significant flooding, the counties of Cook, Kane, Lake and McHenry in the State of Illinois have been declared state disaster areas by Governor Bruce Rauner.

Pursuant to the company bulletin referenced above and to safeguard and ensure Illinois consumers who are LegalShield members in said counties will not be adversely affected, we have implemented safeguards to address problems the consumers may face with their Legal and Identity Theft coverage.

A moratorium on cancellation and non-renewal notices on any in-force policy (membership) of an affected member in these counties is being implemented immediately with any such notices on or after July 12, 2017 being withdrawn and no new such notices to be issued until September 30, 2017 or a later time if deemed reasonable given an individual consumer's circumstance.

*Availability of the Illinois Department of Insurance.* Illinois consumers are hereby advised of the availability of the Department for filing a complaint regarding any disaster-related dispute or issue. Consumers may call the Department's toll-free complaint hotline at 1-866-445-5364, or file a complaint online at <https://mc.insurance.illinois.gov/messagecenter.nsf>

We certainly wish all the affected citizens the best and want to make sure they have the Legal and Identity Theft coverage they need.